

ZAP EMAIL PARSER

For Microsoft Dynamics 365 Sales & Customer Service CRM

Email to Any CRM record: Extract email data to create Dynamics 365 CRM sales leads, support cases, etc automatically using Zap Email Parser App. Save hours of manual data-entry!

Use Case 1: Email to Lead

Convert sales enquiry emails directly to leads in CRM using Zap Email Parser. This way, no inquiries go-unanswered and are pushed to opportunity quickly!

Use Case 2: Website forms to CRM Leads

Your Contact-Us form on website sends an email to you when a visitor fills-in the form. This email can be automatically converted to lead in CRM using Zap Email Parser.

Use Case 3: Email-to-Case

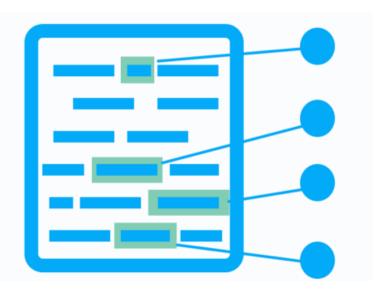
Create cases in CRM automatically for emails received on your support mailbox. Email Parser can extract the desired information by parsing the email and automatically set case customer, priority, owner, origin or any other field.

Use Case 4: Easy Data-Entry

Now you don't need to login to CRM for creating records. Just send an email and email parser would automatically extract the desired information and create the record.

FEATURES

- Easy Set-up
- Native App
- Intelligent Customer identifier for Cases
- Automatic tracking of email against the newly created record
- Spam filter



EASY DATA-ENTRY USING ZAP EMAIL PARSER APP

Send below email and BAM!... a new lead would automatically get created by Zap Email Parser App!

first name: Nick

last name: Cary

company: Zip Mart

email: nick.cary@zipmart.com

topic: very interested in our email parser app

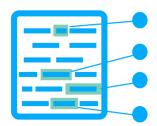
FIND MORE DETAILS

https://zapobjects.com/apps/zap-email-parser/

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Zap Apps for Dynamics 365 Sales & Customer Service CRM:



Zap Email Parser

Extract email data to create Dynamics 365 CRM sales leads, support cases, etc automatically using Zap Email Parser App. Save hours of manual data-entry!



Zap Helpdesk - Email to Case

Boost support agent productivity and provide best Customer Service experience for your customers.



Zap AutoNumber

Easily generate user-friendly reference ID's for your Dynamics CRM records.



Zap Team Calendar

View all activities of team (tasks, phone calls, appointments, emails) from an easy looking calendar view within Microsoft Dynamics 365 CRM.



Zap Lead Qualify Without Opportunity

Email to Any CRM Record: Extract email data to create Dynamics 365 CRM sales leads, support cases, etc automatically using Zap Email Parser App. Save hours of manual data-entry!



Zap Attachment Viewer

View all attachments from emails as well as notes in a single place. No more infinite clicking and scrolling for finding attachments which are deeply buried within CRM email activity records.

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